## **Household Goods Workshop**

Naval Supply Systems Command has just announced that the 8th annual Household Goods Workshop will be held in Norfolk, VA, 6-8 February 2001. It will be held in conjunction with Naval Transportation Support Center Symposium at the Norfolk Waterside Marriott. Our HHG Workshop is open to all Navy HHG shipping offices as well as the other services.

The workshop has over 40 briefings ... Information affecting the movement, storage, and entitlement issues directly relating to the operation and customer service we provide to our customers every day. Speakers will include representatives from NAVJAG, BUPERS, DFAS, Per Diem Travel Transportation Allowance Committee, MTMC,

We will have group discussions of current issues and problems facing our personal property offices and we will brainstorm solutions and ideas that will affect our ability to provide the highest levels of customer service. There are major changes affecting our business ... A-76, e-Commerce, PTOPS, Full Service Moving Project, Smart Web Move ... Information on these topics will help your office.

The success of our workshops is attributed to the drive and dedication of the people in our field offices who understand the needs of our customers and share those ideas. The range of shared ideas, solutions and knowledge places our Navy personal property offices out in front when it comes to customer service.

Our workshops serve as a valuable training tool for our Navy personal property offices ... So, please make every effort to have someone from your office attend this year's workshop.

The Naval message is attached below.

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PASS TO ALL CARGO, HHG, AND PASSENGER TRANSPORTATION OFFICES MSGID/GENADMIN/NAVTRANS NORFOLK VA//

SUBJ/NAVY TRANSPORTATION AND HHGS TRAINING SYMPOSIUM UPDATE//REF/A/RMG/NAVTRANSSUPPCEN/261400ZJUL99//

AMPN/REF A IS ANNOUNCEMENT OF FIFTH ANNUAL NAVY TRANSPORTATION TRAINING SYMPOSIUM//

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POC/MS SUE DUCOMBS/-/-/TEL:DSN 430-5862/TEL:COMM 717 605-

5862// RMKS/1. THE 2001 NAVY TRANSPORTATION TRAINING SYMPOSIUM AND NAVSUP

HHG WORKSHOP WILL BE HELD 5-9 FEBRUARY 2001 AT THE WATERSIDE MARRIOTT HOTEL AND CONFERENCE CENTER, LOCATED IN NORFOLK, VIRGINIA.

SCHEDULING THIS TRAINING IN FEBRUARY ALLOWS FOR FULL PARTICIPATION

BY GOVERNMENT AND INDUSTRY PERSONNEL DURING THE "OFF SEASON" OF HHG MOVES.

- 2. REGISTRATION INFORMATION: THE REGISTRATION FEE WILL BE \$ 125.00 PAYABLE IN CASH OR TRAVELERS CHECKS. THE GOVERNMENT ROOM RATE AT THE NORFOLK WATERSIDE MARRIOTT IS \$ 55.00 PER NIGHT AND THE INDUSTRY RATE IS \$ 99.00 PER NIGHT.
- 3. TENTATIVE AGENDA: REGISTRATION WILL BEGIN AT 0900 MONDAY 5 FEBRUARY ON THE 4TH FLOOR OF THE MARRIOTT HOTEL IN THE BALLROOM

AREA. OPENING CEREMONIES WILL COMMENCE AT 0800 TUES 6TH FEBRUARY.

THE SYMPOSIUM WILL INCLUDE SUBJECT MATTER EXPERT PRESENTATION AND

INFORMATIVE WORKSHOPS AND THE NDTA SPONSORED TRADESHOW AND EXHIBITION. SPECIFIC AGENDA ITEMS WILL BE FORTHCOMING SEPCOR.

4. ADDITIONAL INFORMATION: DRESS AT THE SYMPOSIUM

TUESDAY ICEBREAKER: ALL CIVILIAN CASUAL

GENERAL SESSIONS, FUNCTIONAL BREAKOUTS, AND TACK-ONS:

MILITARY - SERVICE KHAKI OR EQUIVALENT

CIVILIAN - APPROPRIATE BUSINESS ATTIRE

TEMPS IN NORFOLK DURING THE SYMPOSIUM: HIGH IN MID TO UPPER 30S WITH

LOWS IN THE LOW TO MIDS 20S

POC EMAIL ADDRESSES AS FOLLOWS:

MARY(UNDERSCORE)L(UNDERSCORE)RAWLINGS(AT SIGN)NAVTRANS.NAVY.MIL, CAROL(UNDERSCORE)L(UNDERSCORE)RIDDICK(AT SIGN)NAVTRANS.NAVY.MIL, SUSAN(UNDERSCORE)S(UNDERSCORE)DUCOMBS(AT SIGN)NAVSUP.NAVY.MIL//BT

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